



collection MEANS connection

Maximising recovery rates through enhanced customer experience

We craft personalised collection strategies that strengthen customer relationships through seamless omnichannel communication and convenient self-service options. This fosters trust and understanding, improving solvency and bringing about a much healthier loan portfolio.

But that is not all. Your bank can break free from delinquencies and soar to new collection heights with our next-generation, cloud-native Collection System. This AI-powered solution acts as a real-time financial compass, guiding you to pinpoint and prevent potential delinquencies before they even occur.



15-20%

Decrease in average time to resolve a case



12-15%

Improvement in recovery rate



20-50%

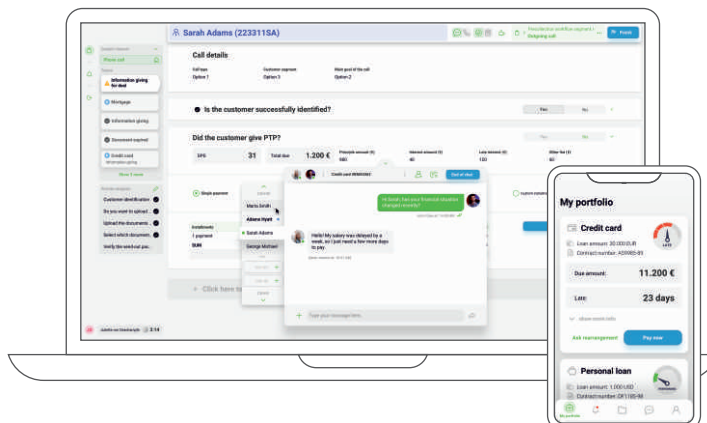
Decrease in cost of collection

Effective collection through enhanced connectivity

Connection enhances the customer experience

Self-service apps are revolutionizing the way to manage finances. The debtor can be informed about its financial status with real-time notifications. Customers have the convenience of using self-service options to prevent financial difficulties while also enjoying an improved overall experience.

- > Web Application
- > Push notifications
- > Built-in chat option
- > 7/24 availability



Optimize debt collection with AI intelligence

Using Artificial intelligence and machine learning, to optimize debt recovery processes. The system's AI capabilities enable predictive insights and prescriptive strategies, ensuring a data-driven approach that maximizes results.

- > Data-driven decision
- > SaaS Solution
- > Real-time Data Access
- > Plug-and-Gain

Why Loxon?

We offer trusted business solutions in the field of end-to-end collection management. Our next-generation collection platform builds upon Loxon's 20 years of experience providing debt collection business solution for more than 80 customers worldwide.

Standard API connection helps fast implementation

Seamless integration is enabled through standard APIs and an API builder, while adaptive workspaces offer flexibility for various collection roles. Empowering negotiations with extensive PTP and restructuring capabilities, it also proactively prevents delinquency through early hardship detection and behavioral data analytics.

- > No-code builder tool
- > Flexible Ui
- > AWS Quicksight
- > Negotiation toolbox



Main Collection references

